**Julius Mac**

**Software Testing Consultant**

**Email: juliusqa@gmail.com**, **Cell: (917) 727 5709**

**PROFESSIONAL SUMMARY**

* **8+ years** of extensive experience in Ecommerce implementation as **Testing Consultant** in the areas of **SDLC, STLC,ALM, ETL, Back end testing, Automation Testing, Performance testing and** have in-depth business process knowledge within several industry sectors including **Finance, Ecommerce , Telecom and Insurance.**
* Developed Test Plans, Test Cases, and Test Scripts using Automated-testing tools like **UFT 12.02, Quick Time Professional (QTP)**, **HP Quality Center**, **HP LoadRunner** and **Test Director with Data-driven, Keyword-driven with UFT on** Web and window based applications
* Strong experience with QA processes and methodologies (automated and manual test processes) black box, white box testing, test case design, scripting and execution, automated test tools)
* Extensive work experience in **project management team JIRA** and **Quality Assurance** activities such as – laying out **procedures/ standards**, designing the **processes**, designing the **checklists**, collection of **metrics,** review of **metrics and definition of ready and definition of Done in Scrum Agile methodology.**
* Extensive experience in ensuring the development and testing of **coding standards** for different types of ecommerce, mobile Apps, web based applications.
* Experience in VMware & was 8.0 in the system process improvement in Systems with Consumer electronics test.
* Good knowledge of SOR, Rally, QC, **Web Services, SOAP programming, WSDL, XML**, **Jira, ETL, SOUP UI.**
* Experience in attending **requirement review meetings or refinement**  and giving feedback to agile team..
* Extensive hands on experience in executing **Automation Testing** tasks – **automation testing requirements**, prepared **automation test scripts** in HP **LoadRunner**, running tests, monitoring/ analyzing results, collecting test metrics and conducting **test reporting on UFT and Selenium.**
* Expertise in developing and applying customized **Automation Testing Strategies/ Automation Methodology** (to identify the opportunities)**/ Automation Test Process.**
* Experienced in **Waterfall SDLC, V model, agile testing** process; testing of applications in **Iterative testing** methodology in ecommerce Application.
* Developed Test Plans on POS Testing**, Test Cases, Test Scripts and Test Scenarios** from business, technical and functional requirement documents using **Test Director** and ALM/ HP **Quality Center in Policy Center with Data-driven, Keyword-driven with UFT and** Selenium**.**
* Experience in developing, trouble shooting and customizing **Manual** as well as **Automation** scripts using **Quick Test Professional.**
* Experienced in defect tracking and test management tools like **HP Quality Center, Clear Quest** and **Bugzilla.**
* Strong analytical, interpersonal, communication, coordination, problem solving and decision-making skills.
* Effective in executing multiple tasks and assignments. Dedicated team worker, high in energy, work ethics and commitment with capability to handle new technologies and situations in stand up or status meeting with business analyst, Senior QA Analyst, technical lead.
* Experienced working with the **UNIX system** and actively worked with the **web sphere admin team troubleshoot any issues on** Web applications testing on was 8.0 (websphere application server )

**EDUCATION**

* B.S – Bachelor of Computer Science, SP University, India.

**IT PROFICIENCY**

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| **Testing tools** | UFT 12.01, UFT 11,5, QTP 10/9.2/9.0/, HP LoadRunner 8.0/7.8/7.5 |
| **Defect Tracking** | ALM, HP Quality Center11, 10, 9.2/9.0, Test Director 8.0/7.6/7.2, Clear Quest V2003, PVCS, Bugzilla, HP LoadRunner, ETL tool. |
| **Programming Languages** | C, C++, TSL, Rational SQA, Rational VU, Java, Visual Basic 6.0, and SQL |
| **Databases** | MS-SQL Server 2005/2003/2000, Oracle8, 9i, 10g, 11g, MS Access, DB2. |
| **Web Technologies** | Java Script, AJAX, HTML, VBScript, JavaScript, .NET) |
| **Scripting languages** | Java script, VB Script, HTML, XML |
| **MS Suite** | MS Office (Word, Excel, PowerPoint, Outlook), MS Visio, MS Project. |
| **IDE and Other Tools** | Visual Studio.Net, Visual Studio Team Server, Profiler, Microsoft Visio |
| **Operating Systems** | Window XP, Window Vista, UNIX, LINUX |

**PROFESSIONAL EXPERIENCE**

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| **CLIENT** | **ROLE** | | **Location (Period)** |
| **JPMC/Chase** | **Lead Testing Consultant (Selenium, UFT and Soup UI)** | | Chicago(Oct’15- Till Now) |
| **AT&T** | **E2E/PVT Testing Consultant** | **PVT / E2E , QC, Rally, SOUP UI** | St. Louis, MO (Feb’14 – oct’15) |
| **CME** | **Manual/ Backend Testing Consultant** | **QA Testing, UFT11.5, SQL** | Chicago IL (Oct’12 – Feb’14) |
| **Verizon** | **Automation Testing Consultant** | **QA Testing, QTP 10, SQL** | Warren, NJ (Sep'11 - Oct'12) |
| **Hartford Insurance** | **Functional/Automation Consultant** | **Automation QA - QTP/QC** | Hartford, CT (Nov’09-Aug'11) |
| **Liberty mutual** | Guidewire Policy Admin Tester | Automation - QTP,LR,QC | Indianapolis, IN (Jan’08-Oct’09) |

**JPMC/Chase Chicago, IL (Oct’15- Till Now)**

**Lead QA Consultant,**

**Industry: Finance/E commerce**

**Deliverables:**

* Expert in working with client server based and web based application in Scrum & Kanban with agile methodology.
* Experience in **function testing and helping developer team in Unit testing on TMS, Brainware, CIDU etc.**
* Assist BA, SA, and JAVA developers in requirement review meeting and giving feedback JAD session and assisted in Design test case, test data andData-driven, Keyword-driven with UFT test automation in ETL tools.
* Conducted **Regression testing, Integration testing**, and User **Acceptance testing** for various combinations using **Manual and automated scripts on UFT, Jenkins, ATDD, BDD like Fitnesses, LeanFT and Selenium**.
* Conducted load and stress testing on **HP LoadRunner in efficient/semi-automated database testing.**
* **Wrote SQL queries on OBIEE** to perform **Back End Testing** and using Putty for UNIX scripting.
* Enhanced Test cases in UFT 11.5 and **QTP** as per the new system requirements through off shore team.
* Attending Sprint review planning, retrospective, work with POC (ATT/TDD) for team make more nimble.
* Developed, enhanced, and maintained manual test cases in ALM and covering all steps and functionality covers**.**
* Developed Test plan, test scenario, test cases and providing QA sign off in go or not to go in the UAT meeting. Performed **split actions** in Plsql skills in writing complex query with developer the module with find some issue and need to check log in various utility servers in internal client based application..
* Performed **Descriptive Programming, Parameterization using Data Driver in VB Script for UFT 12.02.**
* Involved and taking leadership in refinement session on confluence and managed on Jira.
* Performed **Multiple Actions** depending on the every 2 weeks DEMO, showcase or sprint review on Remit Admin Application and TFC in front of Product owners needs.
* Participated and involved in Hackathon in developed automation effort with collaborative computer programming on selenium platform clients needs.
* Worked and assisted team in KANBAN when production support team , Go live meeting and UAT and Production team, Public Sector, and USCIS Team.
* Working and tested Public sector project like custom edits, field edits, Transaction edits, Image Transmission, XML Transmissions, payment image transmission in various utility in internal client server based application.
* Maintaining status reports and creating daily standup meeting while communicating with the team task have accomplished and needs to finished.
* Worked in Whole sale, capture only, Falcon Testing, Opex Testing, Remit or non remit batches on Acceptance criteria with test driven development.
* All the issues that came up during this process were logged in **Defect Tracker** as Defects in ALM and escalate to responsible person in whole sale and batch creation in XML Testing.
* Worked with FADS with Transaction balanced and send the receipt to State of NYC and State of Michigan.
* Worked on Decision Managing project and connected with client in future transaction with balanced or unbalance amounts and lodged in ClearQuest.
* Created job Aid documentations and QA Artifacts for the future employee and giving training session if required.

**AT&T** St. Louis, Mo (Feb’14- Oct’15)

**QA Consultant/Production Validation Engineer,**

**Industry: Telecom/E commerce**

**Deliverables:**

* Analyzed the User stories from Rally and created test cases for E2E scenarios for PVT and ORT Team and communicate with developers on SoupUI and other stakeholder, business analyst, Senior QA Analyst, technical lead on project management and Data-driven, Keyword-driven with UFT for project stand up meeting.
* Experience to get connectivity and access of all application related ASE through MOTS and Prism.
* Experience in giving KT session for the new employee or contractor about the ASEOLS and PVT.
* Experience in the facilitator or lead for team meeting, status report and defect report to the business team.
* Experience in scrum team and application development and test Plan on that Creating Test scenarios and test cases for E2E testing team using Rally and ALM/ QC with database on Video streaming web application.
* Expert in working with the At&t internal application like Rome, Pricer-D for opportunity creation in SOR.
* Experience in working with POINT OF SALE Testing on CDT, ASAP, OVELS, CRAMMER-CANOPI, AOTS, ADOPT and SAART for ecommerce Native Apps sub account in lodged in ClearQuest..
* Experience in working with sales expression team to provide check imaging**, and create web based portal of the UI by-phone services through I Pad testing** in cucumber with open source ORT Team.
* Expert in working with creating prototypes with I pad, I phone, I touch application in agile methodology.
* Experience in **Mobile Life store UI the customer can select the accessory items from web site and pay by**, **debit cards, credit cards** an extensive different way of transaction.
* Assist BA, SA, and JAVA developers in requirement review meeting and giving feedback JAD session and assisted in Design test case, test data and test automation test driven development in ETL tools.
* Application on validation and verification on Video streaming Gherkin testing.
* Maintaining status reports and creating SOR communicating with the Management on scope of the project.
* All the issues that came up during this process were logged in **Defect Tracker** as Defects.

**CME**

**Testing Consultant,** Chicago, IL (Oct’12 –Feb ‘14)

**Industry: Finance/ Trading**

**Deliverables:**

* Developed and maintained **Service Oriented Architecture (SOA**) and ALM / QC governance process costing models and metrics in trading Web applications testing ETL tool.
* Experience in functional requirements and application development design and write test cases in status meeting with business analyst, Senior QA Analyst, technical lead.
* Preparation of defect metrics and productivity **metrics** for the team; worked as back end tester worked on creating manual test cases in HPALM / quality center (QC) with database.
* Extensive success in translating business requirements and user expectations into detailed specifications employing Unified Modeling Language **(UML)** in an **SOA** environment.
* Prepared scripts, running tests, Analyzing results in HP **LoadRunner 10 for Performance testing.**
* In-charge of **Usability testing** and backend testing on database skills in writing complex query with developer.
* Participated in **User Acceptance testing (UAT)** and involved in UI test cases, Executed test cases, documenting defects**, resolved defects and signed Off from Application.**
* Hands on work experience working with **offsite team model**; coordinate my own efforts with team members in the off- site trading application steam on Consumer electronics test.

**Verizon** Warren, NJ (Sep'11 - Oct'12)

**BA/QA Consultant,**

**Industry: Telecom/E commerce**

**Deliverables:**

* Analyzed the functional requirements and created test cases in HP ALM/ QC in Web applications testing.
* Experience in functional requirements and application development and test cases on that Creating automation script using cucumber with open source ORT Team Automation scripting in QTP 10with database.
* Experience in POINT OF SALE Testing with working to that extent, we have the technology to provide check imaging**, and create web based portal of the UI by-phone services** in ETL tool.
* Expert in working with creating prototypes with I pad, I phone, I touch application in agile methodology.
* Experience in **Mobile Life store UI the customer can select the accessory items from web site and pay by**, **debit cards** an extensive different way of transaction on Salesforce application on validations of the application.
* Assist BA in requirement review meeting and giving feedback JAD session and assisted in Design test case, test data and test automation in ETL tools on
* Conducted **Regression testing, Integration testing**, and User **Acceptance testing** for various combinations using **Manual and automated scripts on test driven development**.
* Conducted load and stress testing on **HP LoadRunner in efficient/semi-automated database testing.**
* **Wrote SQL queries on OBIEE** to perform **Back End Testing** and using Putty for UNIX scripting.
* Enhanced Test cases in **QTP** as per the new functional requirements for ALM.
* Performed Load, Performance and Stress testing in HP LoadRunner on Consumer electronics test.
* **Developed test cases based on business and functional requirement in framework and device testing.**
* Applied **check points** in the Plsql skills in writing complex query with developer on Consumer electronics test.
* Performed **split actions** in Plsql skills in writing complex query with developer the module.
* Performed **Parameterization using Data Driver in VB Script for Quick test Pro.**
* Performed **Descriptive Programming** to build keyword driven framework tracked and managed on Jira.
* Performed **Multiple Actions** depending on the requirements in LOAD UI on database to business analyst, Senior QA Analyst, technical lead in stand up meetings on Salesforce validation application.
* Maintaining status reports and communicating with the Management on progress of work.
* All the issues that came up during this process were logged in **Defect Tracker** as Defects.

**Hartford Healthcare Medical Group** Hartford, CT (Nov’09 - Aug'11)

**Testing Consultant**

**Industry: Healthcare**

**Deliverables:**

* Developed and maintained **Service Oriented Architecture (SOA**) and TEST MANAGEMENT ALM/ QC governance process costing models and metrics in trading Web applications testing TEST MANAGEMENT ALM AND ETL tool.
* Validate different EDI formats and transactions under HIPPA compliance.
* Review Unit Test cases developed by Development team; perform System and System Integration testing.
* Defect logging, assignment and tracking through Microsoft Test Manager.
* HIPAA compliance, data store, X12N 837I, 837P and 270/271 transaction sets; Billing, Claims Adjudication, Payment.
* Identified the scenarios based on business requirement and HIPAA compliance for each transaction such as 837I, 837P(Claims) and 270/271 (Eligibility & Benefit Enquiry)
* Responsible for executing project test plans, managing timelines and milestones, and ensuring deliverables are implemented on schedule.
* Managed test data - perform data analysis on test data requests; define, maintain and organize input and output data; develop/maintain quality repositories to establish and assure quality data integrity for IBM Mainframe environments.
* Worked with data validation i.e. Flat File to Flat File, Flat File to DB, Flat File to Mainframe, Mainframe to Flat File, and Mainframe to DB.

**Independence Blue Cross, Philadelphia, PA (Jan08-Oct09)**

**Testing Consultant**

**Industry: Healthcare**

**Deliverables:**

* Analyzed the objectives and scope of each stage of testing process from federally mandated changes for Medicaid project.
* Involved in the full HIPAA compliance lifecycle from GAP analysis, mapping, implementation, and testing for processing of Medicaid Claims.
* Worked in Medicaid operations PL SQL queries and wrote procedures to verify data integrity in the tables.
* Checked for navigational flow and broken links and reported bugs using Quality Center.
* Analyzed the performance by generating transaction response time graphs and reports.
* Uploading applications to handsets using Mac mini- configuration utility for Native. App can be accessed on Mobile, Mobile browser and web browser on Medicaid operations.
* Completed unit testing & Automated Testing on Medicaid operations all transaction maps during development into production for Mobile App.
* Monitored Quality Center to close the bugs/cases as and when developers fix the bugs.
* Tested new developments of X12 837 claim, 835 payment files and ensured timely and quality delivery of Revenue Cycle product releases.
* Performed quality assurance and testing on National Provider ID project. Ensured valid segments were generated for providers sending NPI and/or legacy numbers. Tested NPI for billing, attending, referring, operating and other physician types as well as group provider for 837I & 837P.
* Wrote test cases for positive and negative scenarios for functional, GUI and security testing.
* Checked files in Electronic Data Interchange (EDI) transaction support tool and reporting tool and modified the files based upon the errors and also checked them if they were loaded successfully in CIS.